



PREMIER TECHNOLOGIES, INC.

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RN 2700 Series

Remote On-Hold/Night Answer Unit

The Ultimate in Remote Downloading

General Description:

The RN 2700 unit is a solid state, remote programmable, digital recorder that stores audio programs for information on hold. This unit also answers the line and gives messages to customers who call after hours. All programming features can be controlled remotely over the telephone line.



Features

- **Flash Memory** — A technological breakthrough gives the RN 2700 the memory of the future. With this new, nonvolatile memory, the recording will never be lost due to loss of power. Flash memory eliminates the need for back-up batteries. With Flash Memory, first time programming can be done at the dealer's facility and the unit can be sent to the customer's site fully loaded.
- **Remote** — All program elements, including audio production, volume level and setting of security code can be downloaded remotely from a touch-tone telephone.
- **Crystal-Clear Sound Quality** — 64 kbps sampling assures the highest quality playback of your on-hold message.
- **Zero Gap** — Most digital systems listen for silence to know when to stop recording. This leaves an irritating gap of silence between the end of your production and the beginning. The RN 2700 Series is different. It records the silence gap, but the on-board computer has the intelligence to go back and delete the silence, leaving ZERO GAP in the loop.
- **Assured Security** — A personal 5-digit security code guarantees security for the user and programmer.
- **Verbal Prompting** — A human voice guides users through operation of the on-hold unit. This makes the RN 2700 the most user-friendly unit available.
- **Two Models Available** — Two models gives you the ultimate in flexibility. Order the standard RN 2700 or the RNT 2700 with a built-in programmable time of day clock. With this feature, you can program in the night answer mode. There is also a built-in switch which allows you to over-ride the clock.
- **End-user Benefits** —
 - Hands-free - End-user's don't have to be concerned with the change of messages. Volume can be controlled remotely as well.
 - Security - Customers are assured that their on hold programs are playing rather than the employees favorite music. With large customers, centralized control is of great interest to the corporate office.
- **Night Answer Mode**
 - Answers Call — The RN 2700 answers the line on the first ring, gives up to a 32 or 45 second message (model dependent) and hangs up.
 - Automatic Disconnect — The RN disconnects immediately after message completion, or upon premature caller hang up. In either case, the RN is immediately available to answer the next call.
 - Call Counter — A call counter counts the number of calls the unit receives. Knowing the number of after hours calls gives the business important information.
 - Timeliness - Updates can be downloaded to customers the same day the new production is done. This also eliminates the cost of over nighting cassettes.

RN 2700 Series

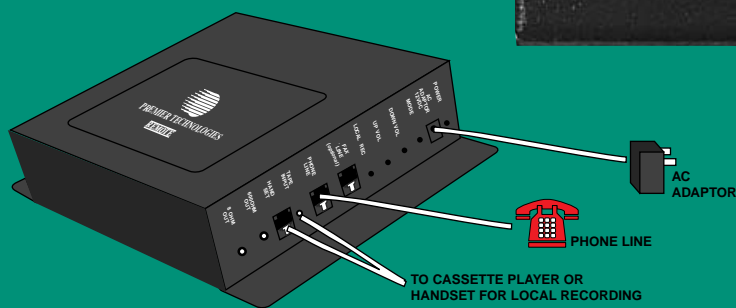
Remote On-Hold/Night Answer Unit

Specifications

Sampling Rate:	64 kbps (effective 96 kbps)
Recording Times:	2 minutes up to 47 minutes (model dependent).
Flash Memory:	Nonvolatile, unaffected by power interruptions, no matter how long the unit is without power.
Recording Method:	Remotely from any touch-tone telephone, locally via cassette player or hand-set.
Security Code:	There is a dealer-definable 5 digit security code to prevent unauthorized entry. Code is held permanently in flash memory.
Power Source:	12V AC adaptor, included.
Audio Output:	600 Ohm & 8 Ohm (Note: 8 Ohm output has a 5 watt amplifier.)
Verbal Prompting:	Assists with remote loading.
Dimensions:	7.25" H x 7.50" W x 2.0" D
Ring Detection:	AC Ring, DC Ring, Square Wave Ring.
Weight:	4 lb. (Boxed)

Installation

1. Connect RN to the phone line it will be answering. Make sure no other products, such as modems or faxes are connected to this line.
2. Connect AC adaptor to a suitable 120 VAC outlet and the other end into the 12VDC jack on the side of the unit.
3. Connect a cable (provided) from the music on-hold input of the phone system to the 600 or 8 ohm output of the RN. The 8 ohm output is amplified for systems that require amplification. (Try the 600 ohm first if unsure which to use.)



Warranty

Upon receipt, the manufacturer will repair or replace at its option, for a period of three years from the date of installation, any system that proves defective in materials or workmanship. The manufacturer is not liable for indirect, incidental or consequential damages in connection with the use of this product. This limited warranty does not include labor for installation or removal of unit. This warranty is null and void if the label containing the serial number is removed



Authorized Dealer

