

# CALL RECORDER IP

## single channel phone call recorder - digital

Also functions as a memo recorder, telephone, meeting recorder, and high capacity answering machine.



### Record All Phone Calls Automatically

If you depend on telephone calls for the success of your business, the Call Recorder is the tool for you! It records all your calls automatically - up to a maximum of 1,950 hours! Use the Call Recorder to log all your appointments and business discussions ensuring accuracy and proper follow-up. This will greatly increase your telephone call efficiency. The Call Recorder automatically maintains a database that allows you to access your important calls by caller ID, date and time or by a unique index text identifier of your choosing.

**Easy To Use** — There are two basic ways to use the Call Recorder. It either records all calls for review at a later time, or else it records each call, then prompts you following the call whether to save or discard that call. For convenience in using the Call Recorder to transcribe calls, a lightweight telephone headset is included. This keeps your hands free for using a keyboard or similar tasks during conversations. Additionally, the Call Recorder can also function as a telephone with its built-in keypad, function keys, speaker and LCD screen.

**Index Your Calls** — You can optionally assign a text code of up to 7 alphanumeric characters to any conversation stored in the Call Recorder. For example, you might enter the string "invest" on those calls to or from your broker. This indexed text can then be used when searching for certain specific calls. If your phone line has ANI (Caller ID) installed, the Call Recorder can automatically save the calling party phone number in the code field for each recording.

**Find Calls Quickly** — Searching for specific calls is as easy as recording. The last recorded call is played by pressing a function button. Another function allows you to search by date or indexed text (including Caller ID). Other function buttons allow you to move back and forth among calls in much the same way you operate an audio cassette recorder. Since recordings are stored digitally, recordings can be randomly

Software is available for archiving and file management via LAN or PC and for supervisory monitoring.

accessed. The display indicates elapsed vs. total time of each recording, so you can seek out specific parts of long conversations.

### Manage Your Conversation Database

Your conversations are stored efficiently and securely on the Call Recorder. For sensitive applications, a password can be set up that will block anyone else from listening to your conversations. In case you fill up all available storage on the Call Recorder, it will continue to store new conversations by overwriting the older calls first. Software is available to archive and play back conversations on your PC, thus providing for almost unlimited off-line storage.

**Full Featured Answering Machine** — When you are away, the Call Recorder can function as a professional answering machine. Using a Call Recorder as an answering machine offers several distinct advantages. The storage capacity is practically unlimited. Locating and listening to your answering machine messages is as simple as listening to recorded conversations, either locally or by calling in from a remote telephone. As with the call recording function, your messages are password protected from unwanted access from a remote telephone. When you return to your home or office, the display shows how many new messages have been received. These can be played through the internal speaker by pressing one of the function buttons. You can also choose to save some of the messages and delete others - impossible to do with conventional answering machines. Old messages can then be found based on date and time, Caller ID or other code of your choice.



**Convenient Memo Recorder** — The Call Recorder is a perfect memo recorder or dictation machine. Simply put on the headset, press Record + Play and begin talking. Store multiple memos, each one time-stamped for later retrieval. When used as a memo recorder, the Call Recorder has the same advantages - enormous capacity, easy searching and simple transcribing. An optional foot pedal control is available that lets you search, rewind or fast forward the messages without using your hands - a real benefit to transcribers.

**Crypto Card option ensures that calls are not tampered with or played without the card and PIN.**

**Meeting Recorder** — Another use of the Call Recorder is for recording your important meetings. By using an optional microphone connected to the Call Recorder instead of the headset, just start the recording at the beginning of the meeting and forget it. The Call Recorder captures the entire meeting automatically, no matter how long your meeting lasts. Transcribing your meetings with the optional foot pedal will become much easier with the simple search and find functions of the Call Recorder.

**The 'IP' in Call Recorder IP** — The new Call Recorder IP offers the connectivity lacking from previous models. The Call Recorder can be connected to a local area network via the IP port. In this way, recordings in the Call Recorder can be transferred to a central server for archiving and backup. Your PC can then archive all recordings with the software that is available as an option. The combination of operating independently of a PC, yet easily connected to it, offers the reliability needed for recording important calls.

**The Crypto Card: the ultimate in security** Newly developed Crypto Card technology for the call recorder IP offers a new dimension in security, not only when the recording is in the Call Recorder IP, but also when it has been transferred elsewhere. It is impossible to play a recording without the correct Crypto Card and the PIN code that comes with it, so recordings can be safely sent via the internet. Another advantage of this technology is that several people with different Crypto Cards can make use of the same Call Recorder without being able to listen to each other's recordings. The Crypto Card is an option available with the Call Recorder IP.

### Compatibility: key to ease of use

Recordings that have been transferred from the Call Recorder IP to a PC or server can be played on any PC with a sound card. The file formats can be converted without loss of quality and sent by e-mail, for example. Crypto Card encoded recordings can be played by a PC provided with a Crypto Card reader option available with the Call Recorder IP.

### Decentralized Archiving System

Call Recorder IP provides for TCP/IP connection to make backups of the recordings quickly and to archive them centrally or distribute them. No special software is required for this as the Call Recorder behaves like an FTP server. With FTP software, you are able to transfer files from the Call Recorder. If you would like all your recordings neatly arranged in a central database, the optional Archive Software is available. This Windows archive software automatically creates an archive for 1 to 4 Call Recorders.

(continued over)

## DIGITAL TELEPHONE CALL RECORDER

1950 or 3950 hour capacity  
CryptoCard protection  
Network connection

### Technical specifications

Power: 7.5V ac, 2A max, 0.55A nominal  
Temperature: 0 to 40 degrees Celsius  
Humidity: 10% - 90%  
Serial RS232: Mini-DIN 9pin female, 115200bps  
Ethernet: 10-BASE-T, RJ45 UTP  
Handset in/out: RJ-10  
Phone line in/out: RJ-11  
Microphone: Mono, 2.5mm mini-jack  
Loud-speaker: Mono, 3.5mm mini-jack, 0.1 W.  
Switch: Tulip type, make/break, or variable R.  
Recording frequency: 300Hz - 4000Hz, G.711  
Encryption method: Triple DES (with optional Crypto Card)

Warranty: One year  
Dimensions: 7" x 9" x 3-1/8", Weight: 2 lb.  
FCC: Part 68 - subpart D, Part 15 - subpart B



### Call Recorder IP - input/output - left to right

1. Footswitch.
2. 7.5 Volt power supply – supplied with unit.
3. Microphone input.
4. Loud speaker output.
5. RS232 port for connection to PC.
6. Ethernet port with TCP/IP protocol for connecting to PC, network, or router.
- 7+8. Connection for telephone handset for recording from handset.
- 9+10. Connection for line and telephone for recording from telephone line.

### Standard models and accessories

1390 Call Recorder IP 1950 hours	\$1249.00
1350 Crypto Cards — set of 3 identical	210.00
1351 Cable to connect to PC COM port	17.00
1352 Archive Software for four CR-IP's	209.00
1354 Monitor Software (4th qtr 2001)	212.00
1358 Cable to connect to PC USB port	128.00
1195 Footswitch	89.00
1196 Conference microphone	112.00

### Special order models and accessories

1392 Call Recorder IP 3900 hours	\$1699.00
1381 Call Recorder IP Flash 8 hours	1010.00
1370 Call Recorder IP LS120 disk	1230.00
1356 Crypto Cards - set of 6 identical	255.00
1353 Crypto Card Reader for PC (used with Archive and Monitor software)	90.00

Contact your Call Recorder representative for the availability of additional accessories and assistance in the selection of items to meet your voice logging requirements.

## SOFT CALL - turns your PC into a Voice Logging Recorder

### Soft Call Recorders



SC-1165 — Soft Call Recorder Package

- ★ Record telephone calls onto the hard disk of your PC via sound card or USB input
- ★ 240 hours of recording on 1 Gigabyte
- ★ Fully Automatic
- ★ High recording quality
- ★ Complete with hardware and software
- ★ Connects to phone line, phone instrument, or other line level audio source.

Have you ever thought of recording your telephone or two-way radio calls automatically onto the hard disk of your PC? If you carry out important business affairs, there may come a day you will be very grateful you recorded a call. Just consider these facts about recording important conversations with Soft Call:

**A Very Practical Product** — With a Soft Call Recorder your PC will record every conversation automatically. No action needs to be undertaken to record a call, so you cannot forget to make a recording. It is possible to delete a recording immediately after it has been made, or at any time in the future. The software that comes with the Soft Call Recorder will automatically make

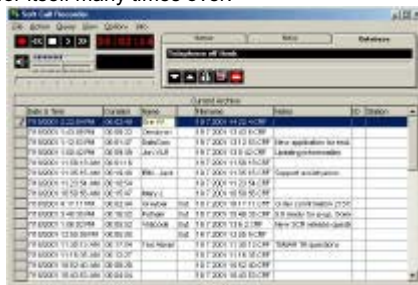
a database from which recordings can be retrieved. It can be searched by name, time and date, or length of conversation.

**Many Applications** — Soft Call Recorders have been on the market for several years and are used everywhere:

- ★ By banks and other financial firms
- ★ By call centers
- ★ By service firms such as taxi control centers, pizza delivery firms, cinemas, etc.
- ★ By private individuals with lots of business contacts

The Soft Call Recorder has been especially developed as a less expensive alternative to the stand alone voice logging recorder. Thanks to long experience with stand alone recorders, they are able to offer exactly those features necessary to make the Soft Call Recorder a valuable addition to your business environment.

**Pays For Itself** — Because the Soft Call Recorder records every call, you can be certain to have any recording available whenever you need it. You have proof of your case. You can be assured that the Soft Call Recorder will pay for itself many times over.



Date & Time	Duration	Name	Phone	To Station
11/20/2001 12:00:00 PM	00:02:00	John Doe	111-111-1111	111-111-1111
11/20/2001 12:00:00 PM	00:01:30	Jane Smith	222-222-2222	222-222-2222
11/20/2001 12:00:00 PM	00:03:15	Bob Johnson	333-333-3333	333-333-3333
11/20/2001 12:00:00 PM	00:02:45	Alice Brown	444-444-4444	444-444-4444
11/20/2001 12:00:00 PM	00:01:55	Charlie White	555-555-5555	555-555-5555
11/20/2001 12:00:00 PM	00:02:20	Diana Green	666-666-6666	666-666-6666
11/20/2001 12:00:00 PM	00:01:40	Frank Black	777-777-7777	777-777-7777
11/20/2001 12:00:00 PM	00:02:10	Grace King	888-888-8888	888-888-8888
11/20/2001 12:00:00 PM	00:01:25	Henry Lee	999-999-9999	999-999-9999
11/20/2001 12:00:00 PM	00:02:05	Ivy Hill	100-100-1000	100-100-1000

### Specialized Software

The software supplied with Soft Call is Windows 95/98/NT/2000 compatible. A unique feature is the combination of very high recording quality

with equally high compression. Each gigabyte on a PC hard disk can store up to 240 hours of recorded conversations.

Separate archive folders can be created as desired to aid in organization. Additionally Soft Call software supports archiving calls on alternate media, such as a CD-ROM.

### There are 3 models of Soft Call Recorders

All are supplied with cables to connect them to a phone instrument (at the handset jack), or to a phone line, your PC, a CD with software, and a quick reference card. Cables to your PC are 3 meters long. Cables to phone set or phone line are 2 meters long.

### Model 1160 — SCR Standard

Uses the game/joystick port and line-in PC ports. (original version) **\$190.00**

### Model 1165 — SCR Classic

Does not require the game port, but instead only needs the microphone input port of your sound card, as well as connectors for speaker in and speaker out. (photo at left) **\$190.00**

### Model 1168 — SCR USB (available 3rd qtr. 2001)

The SCR USB is the third model, and does not require a sound card at all. Only a normal USB port is required to provide hardware and software driven call recording. Since multiple USB devices can be used with one PC, you can use multiple SCR USB units with one PC.

**Warranty** — One year, SCR hardware only.

**Restrictions** — Recorders should not be used to record conversations unless at least one of the speakers is aware that the conversation is being recorded. The user should check local laws, and is responsible for the lawful use of recorders. 3rd party software use is not authorized. The manufacturer and retailer accept no liability for the loss of data, the possible consequences thereof, or general misuse of recorders.

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# OMNICON ELECTRONICS

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