ADIX-VS:
POWERFUL COMMUNICATIONS FOR SMALL BUSINESSES

Voice Mail

E-Response Help Call

Automated Attendant

Caller ID

Remote Call Forwarding

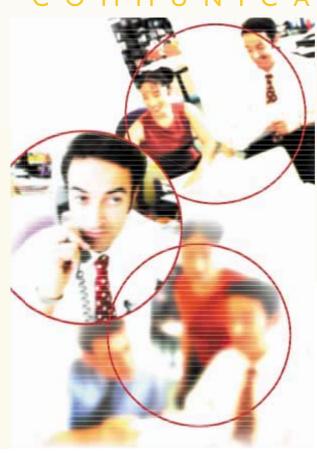Remote Access to Corporate Communications

IWATSU

TOOLS THAT EVOLVE FASTER THAN YOUR BUSINESS

ADIX-VS

With reliable, cost-effective tools that meet your ever-changing communications demands, ADIX-VS will maximize the productivity, efficiency, and competitive edge of your business.

Designed specifically for small businesses, telecommuters, and home offices, ADIX-VS enables your business with the power of advanced communications capabilities necessary to maintain a successful and competitive advantage. Engineered from the same architecture as the award-winning ADIX APS platform, ADIX-VS delivers cost-effective, advanced features and functionality for enhanced productivity, profitability, and flexibility.

ADIX REMOTE OFFICE

Today more than ever, business professionals are not only located in the corporate office, but also work remotely in home or branch offices. But, staying connected can be difficult as most remote workers don't have access to their corporate communications system.

Now, remote workers can stay seamlessly connected with the ADIX Remote Office solution. With ADIX Remote Office, employees have full access to corporate communications via an IP or dial-up connection. Incoming calls to the corporate office can be seamlessly routed to any remote office worker, instantly. Now businesses can stay connected while cutting long distance and separate office equipment costs, with one simple solution.

REMOTE CALL FORWARDING

Although professionals may be away from their desks or out of the office, they can still remain accessible for incoming calls. Remote Call Forwarding allows users to direct their incoming calls to ring at any remote location. Calls can be forwarded to an answering service, mobile phone,

or home telephone so you remain connected to your calls wherever you are.

OMEGA-VOICE VMI VOICE MAIL

Integrated Omega-Voice VMI will take your business communications to the next level with flexible, productivity-enhancing voice mail capabilities. With up to four voice mail ports, 50 mailboxes, and eight hours of message storage, Omega-Voice VMI provides your company with the call processing power necessary to meet business demands. Along with standard mailbox features, advanced features optimize voice mail with capabilities such as simultaneously broadcasting messages to multiple extensions and monitoring voice mail messages as they are recording.

ADIX-VS Cabinet (VS-KSU)

AUTOMATED ATTENDANT

As effective calling handling is a significant part of customer service, it is essential to ensure that your incoming customer calls are handled efficiently and professionally. With the Automated Attendant feature provided with Omega-Voice VMI, callers are greeted with customized announcements based on the incoming line or number dialed and are efficiently directed through helpful menu options. Receptionists can lighten their workloads with this solution as the majority of calls are routed directly to the intended recipient.

CALLER ID

Now you can productively handle your incoming business calls with Caller ID, which displays the caller name, number, and type or purpose of the call. For additional caller information, users can access and scroll through

Omega-Phone

10 different display modes while on a call with one-touch access. For enhanced customer service and call tracking, businesses can also store Caller ID information for all calls or abandoned calls. Number storage is especially beneficial in maximizing customer service as abandoned calls can be stored based on caller hang-ups or disconnects before the call is answered, while on hold, or during a transfer. With number storage, businesses have the tools necessary to measure and enhance call handling and customer service.

SCREEN POPS

With screen pops, you can maximize overall quality and efficiency in call handling and customer service. When a call rings into your station, the Caller ID information can also be sent to your TAPI-compliant computer application, which will display the calling customer's database on your PC screen for your convenience while on the call. Automatic accessibility to your calling customer's database provides you with the pertinent information necessary to effectively and seamlessly manage their specific needs.

OMEGA-PHONE DIGITAL KEY TELEPHONES

Enhance your daily communications capabilities with an Iwatsu Omega-Phone, and do business – better. Delivering reliable high-performance, these Omega-Phones were designed with features based on input from Iwatsu customers, providing flexible and convenient station advantages:

- Full-duplex speakerphone
- Universal mute key
- Built-in headset connection
- Longer handset and base cords
- Seven-position station angle adjustment
- Oversized indicator lamp
- Backlit display

OPTIMIZED ROUTING

An affordable communications solution, the Optimized Routing feature automatically selects the least expensive way to make outgoing calls. The system identifies the dialed number, then selects the most cost-effective outside line group.

ADIX-VS MAXIMUM CAPACITIES

- 14 digital stations / doorphones
- 2 analog stations
- 4 voice mail / auto attendant ports
- 3 ISDN BRI Lines or 6 Caller ID lines
- 5 miscellaneous function ports
- 2 serial interface ports

IWATSU®
TELECOMMUNICATIONS PRODUCTS

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