

## FACT SHEET

# Avaya SupraElite Padded Wireless Headset AWH-450N/AWH-460N

Works With All  
Avaya Deskphones



Over-the-head frame and leatherette ear cushions provide sturdy but soft support and reduce background noise.

- Optimum comfort and sound quality for long durations on the phone.
- Use multiple headsets with one base station for employees in shared workspaces
- Built-in noise canceling ideal for business professionals in loud cubicle environments
- Uses dedicated DECT® frequency for crystal clear voice



AWH-450N

Also available in 2-ear version (AWH-460N) for loud environments



### Lifter-free

Only Avaya Headsets are fully certified for use with Avaya phones and let you answer calls while away from most Avaya phone models without installing any extra equipment such as a handset lifter. \* (See footnote below for full list.)



### All Avaya Headsets include:



### Essential For:

Service and Support Representatives

### Technical Specifications

- In-use time: Up to 10 hrs.
- Standby: Up to 50 hrs.
- Range: Up to 300 ft.
- Operating Frequency: Voice dedicated 1.9GHz DECT® 6.0
- Battery Type: Lithium Ion Polymer
- Battery Recharge time: 1 hr. (50%) / 3 hrs. (100%)
- Operating Temp Range: +4°C (39°F) to +44°C (111°F)
- Headset Weight: 1.8 oz (1-ear)
- Privacy: 64-bit digital encryption
- One-touch Mute and Call-Pickup buttons

### Learn More

To learn more about Avaya headsets, visit [avaya.com](http://avaya.com) > products > headsets or contact your Avaya Sales Representative for compatibility on all models. In the US call **1-800-544-4779** for more information.

\*No lifter is needed on these phones: 9620, 9630, 9630G, 9640, 9640G, 9650, 1608, 1616, 2410, 2420, 4610SW, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5410, 5420, 5610, 5620, 5621, 6416D+M, 6424D+M, 8403, 8405, 8410D, 8411D, 8434, QE4610, or QE4621. Other Avaya phone models may require a handset lifter.

## Avaya Headset Guarantee

In an effort to ensure that Avaya products provide our customers with the highest levels of safety and quality, Avaya supports only those headsets and headset adapters that carry an Avaya brand.

Avaya's headsets and headset adapters are designed to work in concert with Avaya terminals to protect customers from electrical and acoustic shock. While it is possible for a non-Avaya headset to achieve a satisfactory level of customer safety, Avaya's formal testing and Declaration of Conformity are based only on the headsets that carry the Avaya brand. As a result, Avaya makes no representations regarding whether a particular non-Avaya headset will work with Avaya's terminals.

From a technical perspective, there is no industry standard for headset interfaces. The headset interface in Avaya's terminals is different than that used by Avaya's competitors, therefore, any claim made by a headset vendor that its product is compatible with Avaya terminals does not equate to a guarantee that the headset will provide adequate safety protection or that the headset will not damage the terminal. In fact, some non-Avaya headsets have demonstrated to cause premature failure in Avaya terminals where damage can be the result of repeated use and not something that would be immediately obvious.

Avaya believes that our customers consider safety and quality as two essential priorities when selecting products and support services from a telecommunications vendor. Therefore, Avaya has determined that supporting only those headsets which carry an Avaya brand, is an important way to meet these customer priorities.



### About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve market-place advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony,

Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: <http://www.avaya.com>.

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