



SVMi-8

Samsung's Newest "In-Skin" Voice Mail Product

Introducing SVMi-8, Samsung's fully integrated voice processing system. This "in-skin" system combines the features of an auto attendant and voicemail to allow your company to increase its productivity by efficiently managing its busy call traffic.

A derivative of our popular SVMi-4, the SVMi-8 adds an additional 8 ports and up to 1000 mailboxes to your telephone system. Specifically designed to incorporate into Samsung's DCS, DCS 50si and iDCS 500 telephone systems, the SVMi-8 provides full integration capabilities and features unlike any other voicemail system in the market today.

Combining SVMi-8's features with the functionality of Samsung's DCS and iDCS product lines, Samsung offers feature rich business systems to propel your company into the 21st Century.

I N F O R M A T I O N G U I D E

SAMSUNG

Sold by:



TWAcomm.com
<http://www.TWAcomm.com>
 Toll Free: (877) 892-2666

Samsung's SVMi-8 Features

SVMi-8 Features

Access Manager

Call Blocking
Call Forwarding
Day / Night Personal Greeting
Find Me
Follow Me (Off Premises Transfer)
Hold for Busy Station
Multiple Personal Greetings (9)
Park and Overhead Page
Stored Telephone Numbers
Weekly Availability Schedule

Administration Features

Activity Display
Administrator's Mailbox
Auto Delete Subscribers
Automatic Setup
Back Up and Restore
Default Operation
Password Security
Programming - On Site or Remote
Subscriber Database
System Reports
Voice Prompted Programming
Voice Studio

VoiceForm Questionnaire (Q&A)

VoiceForm
Playback Header Prompt
Multiple Response Destinations
Team Transcription
Unlimited Questions

Audiotext Features

Audiotext
Audiotext Librarian
Automatic Announcement Delete
Announcement Replay

Auto Attendant Features

Alphabetic Directory (Multiple)
Auto Attendant Routing
Automatic After Hours Answering
Announce Hold Position
Announce Hold Time
Camp On Support
Direct to Mailbox
Holidays and Special Events
Incoming Call Overflow
Interruptible Voice Prompts
Maximum Greeting Length
Multiple Call Handling
Multiple Language Support
Operator Access
Single Digit Call Routing

System Features

Caller ID Compatible
Expandable
Fax Detection and Transfer
Flexible Numbering Plan
Keyset Display and Soft Key Support
MOH Supply
Multiple Mailbox Support
Operating Mode
Oriented Call Processing

Operating Mode Override
Proprietary Design
Recordable System Prompts
Schedule Table
Synchronized Clock

Voice Mail Features

Answer Machine Emulation
Auto Conversation Record
Auto Forward
Auto Log In
Auto Message Play
Broadcast
Call Back
Call Forward to Voice Mail
Call Record
Call Back Request Messages
Date and Time Stamp
Delivery Imperative
Direct Messaging / Quick Memo
Distribution Lists
Extended Prompting
External Number Notification
External Pager Notification
Future Delivery
Group and Sort Messages Prior to Play
Individual Mailbox Greeting
Individual Mailbox Name
Individual Mailbox Password
Individual Defined Mailboxes and Extensions
Maximum Number of Messages
Message Address Verification
Message Counter
Message Delete
Message Delivery Options

Message Fast Forward
Message Forward with Append
Message Length Controls
Message Pause
Message Play Order
Message Replay
Message Reply
Message Retention Time by Subscriber
Message Retrieve
Message Rewind
Message Save
Message Send
Message Scan
Message Skip
Message Undelete
Message Waiting Light Indication
Multiple Subscriber Mailboxes
Name Addressing
New / Old Selection
Message Alert Notification Schedule
One Touch Access
Pager Notification Schedule
Personal Customized Options
Personal Mailbox Administration
Private (Confidential) Messages
Quick Memo
Reminder
Reply Required
Retrieve Public Caller
Return Receipt (Certified Message)
Self Memo / Reminder
Self Memo / Reminder Categories
Speed Control
Subscriber Workload Manager
Until... Scheduling
Urgent Messages
Volume Control

Voice Mail Features

Answer Machine Emulation With a DCS keyset, you can monitor messages being left in your voice mail box through the speaker of your telephone, just like screening a call on your home answer machine.

Broadcast The system administrator can broadcast a message to everyone in the system.

Call Back Press one key and automatically call back the person who left you the message.

Date and Time Stamp Each message you receive will be stamped with the time and date of its arrival.

External Notification When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

Individual Mailbox Greeting Each mailbox has its own personalized individual greeting recorded in the your voice.

Message Counter Every time you access your mailbox, you are told the number of new and old messages.

Message Scan When you retrieve your messages, you can easily 'scan' through them. The first few seconds of each message will be played, and then it will go to the next message.

Message Fast Forward and Rewind Easily skip through a message if you are looking for a specific piece of information.

Message Forward With Append Messages can be forwarded to other mailboxes in the system with introductory remarks.

Message Pause You can simply pause the message at any time while listening to your messages.

Message Retrieve Any sent message can be canceled before the recipient has received it.

Message Skip When listening to new messages, you can quickly search for a specific message, and still save all the new messages as new.

Message Undelete Undelete will retrieve messages that have been previously deleted that day. No more losing valuable messages forever by pressing the wrong button.

Message Waiting Light Indication An instant indication on your keyset tells you when you have new messages. Press one button and connect with your voice mail.

New or Old Message Selection Access your mailbox and you can choose to listen to either new or old messages.

Personal Mailbox Administration Change settings for your mailbox any time you like, from any phone anywhere in the world.

Quick Memo / Direct Messaging It is easy to leave messages for others in the office. Access mailboxes without calling the extension first.

System Features

Alphabetic Directory Callers who do not know your extension number but know your name may enter the first few letters of your name and then easily be transferred.

Audiotext Audiotext allows you to provide information only, without giving the option to record a message.

Automatic After Hours Answering The main greeting changes from the day to night greeting automatically.

Caller ID Compatible If you have caller ID, the SVMi-8 captures the caller ID and saves it in your voice mailbox with each message. Then you can call back the person leaving the message.

Incoming Call Overflow You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

Keyset Display and Soft Key You will be able to navigate through the SVMi-8 menus using the keyset display and the soft keys below the display to respond to the prompts.

Recordable System Prompts You can add or record some prompts to suit your particular business.

Synchronized Clock The SVMi-8 clock is responsible for providing each message with a date and time stamp. Changing between day and night modes is always synchronized with the phone system.

SAMSUNG DIGITall
everyone's invited™

www.samsungusa.com