

Panasonic

KX-TVS50



VOICE MAIL SERVICE

AUTO ATTENDANT

LIVE CALL SCREENING



Affordable, Feature-Rich Communications Management

The Panasonic KX-TVS50 Voice Processing System is the efficient communications management system that will adapt to both your business and home environment. This innovative system delivers big business features at a small business price. Have calls answered professionally by the auto attendant and retrieved easily through voice mail. And, integrating a Panasonic voice processing system with a Panasonic Advanced Hybrid telephone system will provide additional advanced features that are only available from Panasonic.*

Ask your Panasonic dealer to further explain how a Panasonic voice processing system can help you boost your productivity through efficient communications management.



**This brochure describes features that are available when a Panasonic voice processing system is integrated with a Panasonic Advanced Hybrid telephone system. Some features may be available only when the systems are integrated and digital telephones are utilized. See your dealer for details.*

Panasonic Puts You In Command

Automated Attendant Service

Answers incoming calls and routes the caller to the appropriate extension or department.

Automatic Message

Forward/Copy Message

If messages have not been "picked up" after a specified period of time, the system can be programmed to automatically move or copy the message to another mailbox.

Call Screening

The system records the caller's name and announces it to the extension user before transferring the call. Each individual mailbox can activate or deactivate this feature.

Callback Number Entry

The system can collect the telephone numbers of your callers before, after, or instead of recording a message, and include it in your beeper notification. The caller's number will be displayed on your pager, allowing you to contact that person without first having to retrieve his/her message.

Caller ID Name Announcement ^{1,2}

Now, you don't even have to look at your phone to identify certain callers. With Caller ID Name Announcement, you can store up to 120 pre-recorded messages that will be played over the intercom paging speaker in the telephone when a call comes in matching a Caller ID number that is programmed with a pre-recorded message.

Caller ID Personal Greeting ^{1,2}

Up to four personal greetings can be recorded and assigned to specific telephone numbers. The recording is then played when that specific number calls.

Caller ID Call Routing ^{1,2}

The System Administrator can assign up to 120 Caller ID numbers and program them to route the call to the desired extension, mailbox or custom service.

Covering Extension

Each mailbox user can set a covering extension which can be used when he or she is not available to answer calls.

Custom Service

Custom Service allows callers 1-digit access to department extensions, information announcements or other system features.

Direct Mailbox Access

Mailbox owners can retrieve new messages simply by pressing the Message Waiting button.

Enhanced Message Notification

Each mailbox user can be notified of new messages in several different ways:

- The message lamp* on your extension will light.
- Your pager will alert you to call your mailbox.
- Your pager will display the telephone/intercom number of the caller.
- The system will call a predetermined telephone number to reach you.

These notification methods can also be combined and programmed to operate in a specified sequence, so that the system can find you and alert you to important messages.

**Must be connected to a PBX that supports Message Waiting Lamp.*

External Message Delivery

Allows you to pre-record a message and specify the phone number to be called and the time and date for the message to be delivered. If the destination number is busy at the specified time, the call can be re-dialed up to 15 times. You can even program in a password to ensure that your message is delivered only to the appropriate party.

Fax Detection

When a port receives a fax call and CNG tones are detected, the system will automatically transfer the call to the designated fax extension.

Holiday Service

The system can accommodate up to 20 custom greetings for holidays and can be programmed to play the special greetings on those days.

Intercom Paging

Notifies you of an incoming call, even if your extension is unanswered. The system will put the caller on hold, and use an internal or external paging function to announce, "I have a call for..." You can answer the call from anywhere in your facility by dialing a pick-up code from any system phone.

Interview Service

Allows you to set up a mailbox which will deliver and record responses to up to ten questions.

Live Call Screening

Allows you to monitor your incoming calls while they are being recorded into your mailbox, giving you the ability to intercept the call. You can choose to hear your calls either through your telephone's speaker or handset.

Remote Live Call Screening

Gives you the freedom to monitor your calls from the handset of any cordless phone. Choose whether to pick up the call or let it go to your mailbox.

Voice Mail Service

The KX-TV550 supports 32 individual, password-protected mailboxes which can hold up to 100 messages each. Each mailbox owner may record a general message, a message for "after-hours" use, and a "busy" greeting that lets the caller know if you're on the phone or away from your desk.

¹ Requires subscription to caller ID service offered by certain telephone companies for a fee.

² Available only when the KX-TV550 is connected as the KX-T1124.



TVS Series Features & Services

Mailbox Services	Alternate extension transfer sequence	Group distribution lists, System groups mailbox	Service access commands
Greeting, After hours	Auto message move/copy	Hold call	Service, Automated Attendant
Greeting, Busy	Broadcast message	Holiday service	Service, Custom
Greeting, No answer	Call blocking	Intercom paging notification (DPITS/APITS only)	Service, Interview
Internal message delivery	Call screening	Live call screening (DPITS/APITS only)	Service, Voice Mail
Mailbox name	Call transfer status	Live call screening, Remote (DPITS/APITS only)	System clock
Mailbox password	Caller ID, Name Announcement*	Mailbox, General Delivery	System prompts after personal greeting
Message delivery status	Caller ID, Personal Greeting*	Mailbox, Guest	System reports
Message reception mode	Caller ID, Call Routing*	Mailbox, Interview	
Message, Erase	Callback number entry	Mailbox, Message Manager	System Administration
Message, Fast forward	Class of service	Mailbox, Subscriber	Auto configuration (DPITS/APITS only)
Message, Pause	Coverage mode, Busy	Mailbox, System Manager	Integration, Digital
Message, Playback	Coverage mode, No answer	Message waiting notification, Continuous	Integration, In-band
Message, Repeat	Covering extensions	Message waiting notification, Lamp	PC-based programming
Message, Rewind	Day/night service	Message waiting notification, Outdial	Quick setup
Message, Save	Daylight saving time assignment	Message waiting notification, Pager	System manager administration
Message, Scan	Department dialing	Message waiting notification, Scheduled	Utility commands
Message, Skip	Dial by name	Multiple company greetings	
New message notification	Direct mailbox access (DPITS/APITS only)	Operator service, Day/Night	
Play previous message	External message delivery	Recordable system prompts	
Private messages	External message delivery status	Rotary telephone service	
Reply to subscriber(s)	Fax management		
Time and date stamp	Fax transfer		
Transfer message with comments	Group distribution lists, Personal		
Transfer message without comments			
System Features			
All calls transferred to mailbox			

*only valid when integrated with KX-TA624.

KX-TVS50 Specifications

Line Capacity:	2 Ports
Dialing Method:	Tone/pulse (10/20 pps)
Flash Time:	100/300/600/900 msec (programmable)
CPC Detection:	None/6.5/15.0/30.0/45.0/60.0 msec
Type of Line:	Loop start
Extension Numbering:	2 to 5 digits (programmable)
Pause Time:	1 to 9 sec (programmable)
Message Waiting Lamp:	Programmable DTMF sequence
Main CPU:	16-bit microprocessor
System Recording Time:	2 hours (expandable to 4)
Number of Mailboxes:	Max. 32 boxes
Number of Messages:	Max. 100 per mailbox
Personal Greeting	
Message Length:	8 to 60 sec (programmable)

System Message	
Retention Time:	1 to 30 days, or unlimited (programmable)
Maximum Message Length:	1 to 6 min. (programmable)
Activity Reporting:	Mailbox List, Class of Service List, System Service Report, Call Account Report, Port Usage Report, Mailbox Usage Report, Disk Usage Report, Fax Call Report, Custom Service Report Connections
Telephone Line:	Modular connector (RJ-11C) (2-conductor wire)
Data Port:	RS-232C interface port
Power Source:	AC 120V, 60Hz
Dimensions (H x W x D):	18 1/4" x 12 1/4" x 4"
Weight:	3.0 lbs.

Panasonic
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