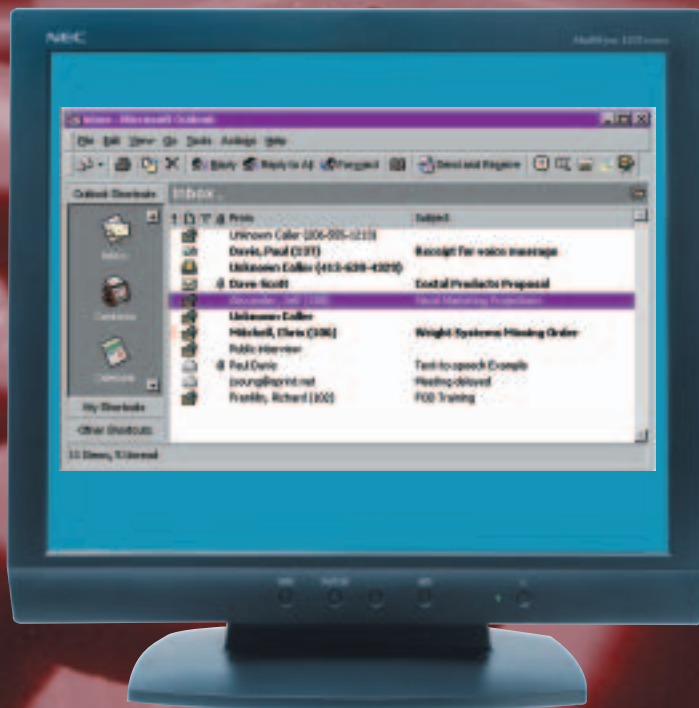


# NEAXMail® IM-16

Integrated Messaging  
for the NEAX® 2000



Sold by:



Empowered by Innovation

**NEC**

# first class pro

**A**n enhanced integrated messaging solution, the NEAXMail IM-16 delivers abundant message storage, scalable port capacity and all the features you've come to expect from the most advanced NEC voice messaging products. Designed specifically for the NEAX 2000 communications platform, the internal card set also offers reliability, space and cost-saving advantages. Up to 600 hours of messages can be stored on the NEAXMail IM-16. The integrated messaging solution scales from 4 to 16 ports and offers 2 or 4 optional fax ports, making it an ideal messaging choice for the NEAX 2000 business communication platform.

The integrated design of the NEAXMail IM-16 takes up less space than some standalone messaging solution. It may also save you money. Because the NEAXMail IM-16 fits inside the NEAX 2000, you don't have to buy line cards normally required for a standalone system. It also uses less energy because it's powered by the NEAX 2000. In the event of a power failure, it will operate off the same battery backup of the NEAX 2000, adding another measure of reliability to your messaging system.

## Unified Messaging and Call Management

A feature-rich business communications solution, the NEAXMail IM-16 simplifies message management with convenient access to voice, fax and email messages from any networked PC. Unified Messaging can yield fewer misunderstood or lost messages and faster message returns. The result: Employees can prioritize their messages to help streamline their workload. With Voice Messaging,

recorded messages can be left and responded to 24x7. Users may benefit from many messaging options and the ability to set up their mailboxes to suit individual needs. From a multimedia PC, subscribers can even play and record messages, reducing the need to pick up a telephone.

Access email messages by phone with the text-to-speech option. Enjoy 24-hour, two-way access to messages without the need for a laptop or modem connection.

Communicating by fax is faster, easier and confidential with NEAXMail IM-16. Inbound and outbound documents are password protected and can be stored electronically until previewed and printed from any networked desktop PC.

complete and  
affordable  
unified  
communications  
solution

## Things I've Always

### WANTED TO DO.

- Have a visual display of voice, text and fax messages from my PC.
- Record my phone conversation.
- Use voice mail messages as attachments to documents.
- Save voice mail messages as a .WAV file.
- Cancel or update a previously recorded voice mail message.
- Keep a record of all my calls.
- Manage my mailbox settings from my PC.
- Have a special greeting when the phone is busy.
- Create my own message groups.



# ductivity

## full digital INTEGRATION

Through its fully customized digital integration, the NEAXMail IM-16 combines important business communication functions into one comprehensive voice processing system – a system that can help you increase productivity and improve service dramatically.

Digital integration enables feature options such as Softkey Navigation, Constant Message Count, Live Record and Mailbox Manager. Softkey Navigation allows you to navigate your NEC Dterm® Series E, Series i or IP phone as well as your NEAXMail IM-16 voice mail menu options using the LCD screen. Constant Message Count gives you an accurate count of your new or old messages on the LCD screen.

With Live Record, subscribers can record calls at any point during the call and save the recording or forward it to other subscribers. Messages can be passed on to others and phone conversations can be archived for future reference. Setting your mailbox feature options is quick and efficient using the NEAXMail IM-16's Mailbox Manager application. Subscribers can modify their own mailbox greetings, security codes, notifications, groups, conversation preferences and other settings through the intuitive, graphical user interface.



### Hospitality Feature Package

NEAXMail IM-16 offers an optional feature package specifically designed for the special needs of the hospitality industry and integrates with over 50 Property Management Systems (PMS).

Personalized guest messaging is available for every room and guests can choose from an extensive list of foreign language prompts. The guest directory allows callers to contact the hotel guests or leave messages without going through an operator and guest information lines answer routine questions 24 hours a day. The hospitality package's wake-up feature allows guests to add, delete, change and confirm a wake-up call at any time during their stay.

The hospitality package can also help improve internal communication. The entire hotel staff can be alerted to a message simultaneously. Employees working different schedules can leave messages for each other. Housekeeping, maintenance and room service can be alerted via pager or cell phone while mobile.

### Enjoy the Benefits of Integrated Messaging

For simplified message management, take advantage of the NEAXMail IM-16's numerous features, convenient access to messages and customizable user-friendly settings. Easy-to-implement, easy-to-maintain and easy-to-install, the NEAXMail IM-16 is engineered to be a cost-effective and efficient integrated messaging solution for your entire organization.



# NEAXMail IM-16

## Integrated Messaging for the NEAX 2000

### NEAX® 2000 Systems Supported

Model	Software
NEAX 2000 IPS	All versions
NEAX 2000 IPS-DM	All versions
NEAX 2000 IVS2	Version 2300, R4.1 or higher
NEAX 2000 IVS2 to NEAX 2000 IPS upgrade	

### Card Slot Requirements

4 - 8 ports	1 VM slot plus 2 LT slots
12 - 16 ports	1 VM slot plus 3 LT slots

### NEAXMail IM-16 Models

	Mailboxes	Unified Messaging	Fax
Limited	300	N/A	N/A
Standard	Unlimited***	50 ViewMail 50 ViewCall Plus ViewFax Additional Licenses Available	Optional 2 or 4 port

### Optional Features

- Hospitality Feature Package w/PMS Integration\*
- TeLANophy® Suite
  - ViewMail®
  - ViewMail for Microsoft® Messaging
  - ViewFax®
  - ViewCall® Plus\*\*
- ActiveFax®
- Text-to-Speech
- ActiveNet® – Networking Option
- Languages

## KEY FEATURES

- Speed Keys for single button access to functions
- Live Record
- Soft Key Functionality
- Date and Time Stamp
- Single Digit Dialing
- Subscriber Self-Enrollment
- Special Delivery Options (Future, Urgent and Return Receipt)
- Multiple Personalized Greetings
- Message Editing
- Message Rewind, Pause and Fast Forward
- Message Waiting Notification
- Volume and Speed Control
- Subscriber Controlled Groups
- Message Cancel and Redirect
- Trunk Mapping for specific trunks to be routed to alternate greetings
- Transfer to Attendant
- User-Changeable Voice Prompts
- Reports
- Port Independence allows each port to have its own set of parameters to answer calls
- Menu Options
- Multilingual Capability
- Alpha and Numeric Directory
- Guest Mailboxes
- Holiday Schedules
- Variable-Length Security Codes and Passwords
- Caller Interviewing
- Remote Maintenance
- Constant Message Count
- Urgent Message Count
- Fax Detect, Routing and Notification
- Outdial Notification to Pager
- Cascade Notification
- Cut-Through Paging
- Extension Remapping
- Supervised/Unsupervised Transfer Support
- Call Screening
- Call Accept or Reject
- AIMWorX® Integration Support

\* Over 50 PMS integrations are available. Contact your NEC representative for a complete list.

Note: Specifications are subject to change without prior written notice.

\*\* Certain features may require TAPI or TSAPI and may be telephone dependent.

\*\*\* Logistical numbering limit of 65,000 mailboxes.

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6555 N. State Hwy 161 Irving, Texas 75039

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*On Front Cover-*  
Use ViewMail for Microsoft Messaging to manage all of your messages from your Microsoft Outlook inbox

To find out more about NEAXMail IM-16 and how NEC's powerful and versatile technology solutions can work for you, visit our website at [www.cng.nec.com](http://www.cng.nec.com)