

Messenger® USB w/ Night Answer



Message-On-Hold • After Hours Answering

Nel-Tech Labs Digital Messaging System

The **Messenger® USB Night Answer** is a state-of-the-art digital audio playback device designed to provide a continuous-play audio source for telephone message-on-hold (MOH) plus a night answer feature. When the night feature is activated, the unit will answer incoming calls, play a separate night message, then disconnect the call.

Messages are stored on industry standard USB flash drives from 16MB up to 4GB+. The Messenger USB Night Answer is capable of MP3 file playback from 8Kbps all the way up to full CD-quality audio playback of 128Kbps.

Audio content is easily managed by plugging the USB flash drive into a PC or MAC computer's USB port and "dragging and dropping" MP3 files to and from the drive. Your customers can receive new and updated message-on-hold or background music programs via e-mail or ftp and update the units themselves saving you the expense of additional USB flash drives and the related mailing and tracking costs.

The night answer feature allows an informative message to be played to your callers after a

preset number of rings. Night answer mode is activated either manually with a switch on the rear of the unit or automatically using the optional 24-hour/7-day digital timer and 1/8" mini-plug connector cable. This optional timer ensures night answer is turned on and off at the correct times each day and eliminates the chance of lost calls should the staff forget to turn off night answer manually.

The Messenger USB Night Answer features include:

USB
Flash Drive
Included!



- MOH & Night message MP3 file playback
- Up to 4GB+ USB drives supported
- No drivers or special software needed
- Playback quality up to 128Kbps
- Store up to 1024 messages
- Built-in monitor speaker
- LED status indicator
- Exceptional dealer support
- 5-year parts and labor warranty

Each Messenger USB Night Answer is built to exacting quality standards using state-of-the-art assembly equipment for outstanding reliability and years of dependable service.



Specifications



Technical

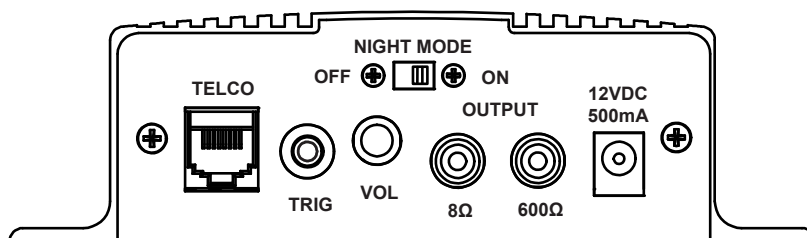
Decoding MPEG (.mp3)	Message Playback MOH - continuous play, Night - triggered by rings
Frequency Response ... 20Hz to 20KHz	Power 12VDC @ 500mA
Bit Rate 8Kbps to 128Kbps	MOH Audio Output Mono RCA jack w/volume control
Sample Rate 16KHz to 48KHz	Night Audio Output Telco jack (RJ-11)
Memory Type USB Flash Drive	Impedance 6V p-p @ 8Ω or 3V p-p @ 600Ω
Memory Capacity 16MB to 4GB+	Size 6.00" x 6.00" x 1.50" (H x W x D)
Message Capacity 1023 MOH messages Single Night message	Color Black
Message Loading Computer via USB Flash Drive	Shipping Weight 3 pounds

Memory Tables

The bit-rate of your MP3 file will determine memory capacity.

64MB Flash Drive Capacity Table		
Bit-rate	Quality	Message Time (64MB)
32Kbps	Analog Telephone	4.25 Hours
48Kbps	↓	2.66 Hours
64Kbps		2.13 Hours
96Kbps		1.33 Hours
128Kbps	CD	64 Minutes

Back View



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