

SVMi-4E

Integrated Voice Processing Platform

Built with the reliability and features found in larger systems, the SVMi-4E is specifically designed to function with the Samsung iDCS 100, DCS Compact and DCS 50si key system products. With 4 ports standard, up to 100 mailboxes and a full Auto Attendant, the SVMi-4E offers the highest level of professionalism to your business, providing immediate, personalized and unobstructed access to callers.

The SVMi-4E not only becomes part of the phone system, it offers intelligence far beyond that of other voicemail systems. Easy to install and even easier to maintain, it has no moving parts, making it incredibly reliable.



Using the latest in Compact Flash memory technology, the SVMi-4E provides up to 2.5 hours of message storage, supports Network Mailboxes and provides multi-language support for 12 available languages (English, Spanish, and French come standard). Combine the features of the SVMi-4E with the functionality of a Samsung phone system and you can't help but be impressed. Make a sound investment in your future with the SVMi-4E, and watch it help your business exceed everything you dreamed it would be.

Samsung Means Business



SVMi-4E Features

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Access Manager

Blocked Personal Greeting
 Busy Personal Greeting
 Call Blocking
 Call Forwarding
 Day / Night Personal Greeting
 Find Me
 Follow Me (Off Premises Transfer)
 Hold for Busy Station
 Multiple Personal Greetings (9)
 Night Intercept
 Park and Overhead Page
 Personal Customized Options
 Retrieve Public Caller from Hold
 Screened Rejected Personal Greeting
 Stored Telephone Numbers
 Weekly Availability Schedule

Administration Features

Activity Display
 Administrator's Mailbox
 Auto Delete Subscribers
 Automatic Setup
 Back Up and Restore
 Default Operation
 Password Security
 Programming - On Site or Remote*
 Subscriber Administration
 Subscriber Database
 System Reports
 Voice Prompted Programming
 Voice Studio

VoiceForm Questionnaire (Q&A)

Multiple Response Destinations
 Playback Header Prompt
 Team Transcription
 Unlimited Questions
 VoiceForm

Auto Attendant Features

Alphabetic Directory (Multiple)
 Auto Attendant Routing
 Automatic After Hours Answering
 Announce Hold Position
 Announce Hold Time
 Camp On Support
 Direct to Mailbox
 Holidays and Special Events Scheduler
 Incoming Call Overflow
 Interruptible Voice Prompts
 Maximum Greeting Length
 Multiple Call Handling
 Multiple Language Support
 Operator Access
 Single Digit Call Routing

System Features

Caller ID Compatible
 Fax Detection and Transfer
 Flexible Numbering Plan
 Individually Defined
 Mailboxes and Extensions
 Keypad Display and Soft Key Support
 MOH Supply
 Multiple Mailbox Support
 Operating Mode/Oriented Call Processing

Operating Mode Override
 Proprietary Design
 Recordable System Prompts
 Schedule Table
 Synchronized Clock

Voicemail Features

Announcement Only Mailboxes
 Answering Machine Emulation
 Auto Conversation Record
 Auto Forward
 Auto Log In
 Auto Message Play
 Broadcast
 Call Back
 Call Forward to Voicemail
 Call Record
 Call Back Request Messages
 Date and Time Stamp
 Delivery Imperative
 Direct Messaging / Quick Memo
 Distribution Lists
 Extended Prompting
 External Number Notification
 External Pager Notification
 Future Delivery
 Group and Sort Messages Prior to Play
 Individual Mailbox Greeting
 Individual Mailbox Name
 Individual Mailbox Password
 Maximum Number of Messages
 Message Address Verification
 Message Alert Notification Schedule
 Message Counter

Message Length Controls

Message Retention Time by Subscriber

Message Options:

- Delete
- Delivery Options
- Fast Forward
- Forward with Append
- Pause
- Play Order
- Replay
- Reply
- Retrieve
- Rewind
- Save
- Send
- Scan
- Skip
- Undelete

Message Waiting Light Indication
 Multiple Subscriber Mailbox Login
 Multiple Subscriber Mailboxes
 Name Addressing
 Net Mailbox (AMIS)
 New / Old Selection
 One Touch Access
 Pager Notification Schedule
 Personal Mailbox Administration
 Private (Confidential) Messages
 Quick Memo
 Reminder
 Reply Required
 Retrieve Public Caller from Mailbox
 Return Receipt (Certified Message)
 Self Memo / Reminder
 Self Memo / Reminder Categories
 Speed Control
 Subscriber Workload Manager
 Until... Scheduling
 Urgent Messages
 Volume Control

Highlighted Voicemail Features

Answering Machine Emulation Monitor while messages are being left in your voicemail box through the speaker of your keyset just like screening a call on your home answer machine.

Broadcast Authorized personnel can broadcast a message to everyone in the system.

Call Back Press one key and automatically call back the person who left you the message.

Date and Time Stamp Each message received is date and time stamped upon arrival.

Direct Messaging / Quick Memo Easily leave a message for yourself or another person without calling the extension first.

External Notification When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

Individual Mailbox Greeting Each mailbox has its own personalized greeting recorded in the station user's voice.

Message Scan Easily scan your messages. The first few seconds of each message will be played, and then it will go to the next message.

Message Fast Forward and Rewind Easily skip through a message if you are looking for a specific piece of information.

Message Forward With Append Messages can be forwarded to other mailboxes in the system with introductory remarks.

Message Pause Pause the messages at any time while listening to your messages.

Message Retrieve Any sent message can be canceled before the recipient has received it.

Message Skip While listening to any message, you can quickly search for any message, and still save all the messages as new.

Message Undelete Retrieve messages that have been previously deleted that day. No more losing valuable messages by pressing the wrong button.

Message Waiting Light Indication An instant indication on your keyset tells you when you have new messages. Press one button and connect with your voicemail.

Multiple Language Support System and mailbox prompts can be individually set to a specific language.†

New or Old Message Selection Access your mailbox and choose to listen to either new or old messages.

Personal Mailbox Administration Change settings for your mailbox any time you like, from any phone anywhere in the world.

Selected System Features

Alphabetic Directory (Multiple) Callers who do not know your extension number, but know your name, can enter the first few letters of your name and then easily be transferred.

Automatic After Hours Answering The main greeting changes from the day to night greeting automatically.

Caller ID Compatible If you have caller ID, the SVMi-4E captures the caller ID and saves it with each message, making it easy to call back the person leaving the message.

Incoming Call Overflow You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

Keypad Display and Soft Key Navigate through the SVMi-4E menus using the keypad display and the soft keys below the display to respond to prompts.

Recordable System Prompts Add or record selected prompts to suit your particular business.

Subscriber Administration The System Administrator can create, delete, and/or modify subscribers. If you select to modify a subscriber, you can reset their password, record their name, enter the directory name, and record their mailbox greeting all from the same utility.

Synchronized Clock Changing between day and night modes is always synchronized with the phone system.

* Remote Programming requires use of external modem sold separately.
 † 12 Languages are available. 9 simultaneous languages are supported.
 Ask your Authorized Samsung Dealers for details.
 Features subject to change without notice.

