

TECHNICAL Practice

TELECOM SOLUTIONS FOR THE 21ST CENTURY

PTR-1

Telecom Recorder

January 9, 2006

Professional Telecom Recorder Kit



When used with a standard digital or tape style recorder, the **PTR-1** Telecom Recorder can record your telephone conversations. The **PTR-1** can be configured to record all conversations on a phone line, only conversations on your phone or only those you wish to record (using the recorder controls). The **PTR-1** records both sides of the conversation at approximately the same level. It also works with many digital and electronic key telephone sets.

The **PTR-1** kit contains: an interface module, a seven foot recorder cable with 1/8" plugs, a handset "T" adapter, and a modular telephone cord - giving your recorder all the components required to record telephone conversations.

The **PTR-1** is designed to work with recorders that have built-in VOX switching and AGC control.

Features

- No power required for recorder interface module
- Works with virtually any tape or digital recorder with VOX and AGC circuits
- Recorder only runs during conversation
- Record all conversations on a phone line, only on your phone or only those you wish to record
- Compact unit is easy to use
- Both sides of the conversation record at about the same level

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<http://www.vikingelectronics.com>

Applications

- Legal communications
- Avoid misunderstandings and disputes
- Review conversations
- Medical advice and instructions
- Conversations involving insurance, technical, scientific, or government matters, etc.

Phone...715.386.8861

Specifications

Power: None
Module Dimensions: 65mm x 35mm x 20mm (2.56" x 1.38" x 0.79")
Shipping Weight: 0.14kg (0.3lbs)
Environmental: 0°C to 32°C (32°F to 90°F) with 5% to 95% non-condensing humidity
Connections: (2) RJ-11 jacks, (1) 3.5mm (1/8") audio jack

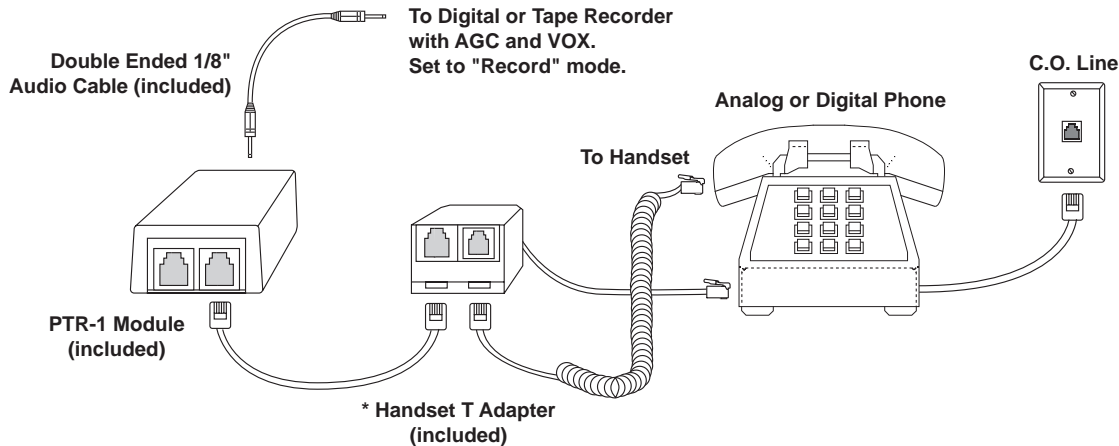


Installation

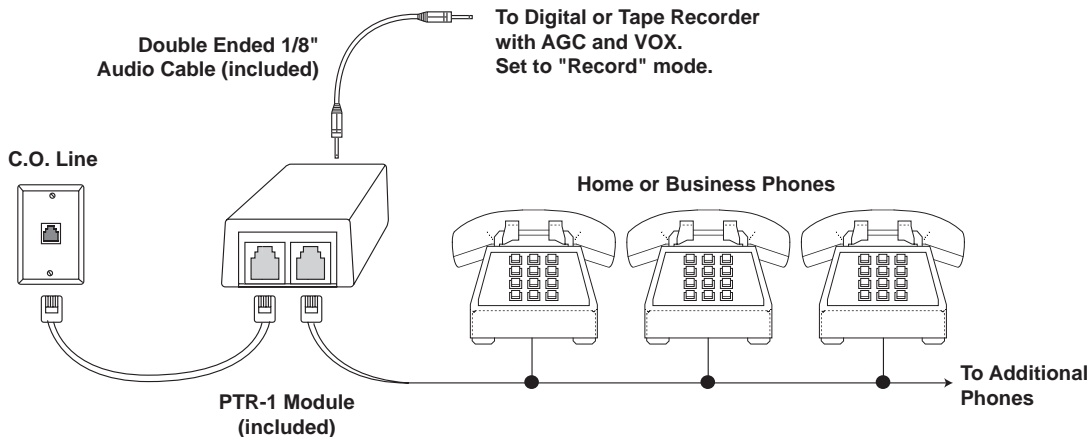
Sold by:



A. Record All Conversations at Your Phone



B. Record All Conversations on an Analog Line



IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, PLEASE CONTACT: VIKING TECHNICAL SUPPORT AT (715) 386-8666

Our Technical Support Department is available for assistance Monday 8am-4pm and Tuesday-Friday 8am - 5pm central time. So that we can give you better service, before you call please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have your Technical Practice in front of you.
3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to: Viking Electronics, 1531 Industrial Street, Hudson, WI 54016
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the product over the counter at no charge. The distributor will then return the product to Viking using the same R.A. number.
4. The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.

WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of one year from the date of purchase from any authorized Viking distributor or 18 months from the date manufactured, whichever is greater. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others.

Viking's sole responsibility shall be to repair or replace (at Viking's option) the material within the terms stated above. VIKING SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY KIND INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING DIRECTLY OR INDIRECTLY FROM ANY BREACH OF ANY WARRANTY EXPRESSED OR IMPLIED, OR FOR ANY OTHER FAILURE OF THIS PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXCLUDED BEYOND THE ONE YEAR DURATION OF THIS WARRANTY. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

Product Support Line...715.386.8666

Fax Back Line...715.386.4345

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