AVAYA

PARTNER® Telephones

Telephones that support powerful and productive communications

The right telephone is the key to simplifying communications and enhancing productivity. That's why a range of telephones are available with the Avaya PARTNER® Advanced Communications System. From the intuitive layout of buttons and screens to the feel of the buttons as you push them, PARTNER telephones are designed to help you and your employees work more efficiently.

Telephones available with the PARTNER ACS system include:

- Desktop, display telephones with a range of features and functionality
- Wireless telephones for easy, on-premises mobile communications
- A powerful attendant console for receptionist and front desk locations

Choose from black, gray, or white sets. Use them on the desktop, or wall mount them in areas where desks are not available. Choose from 6-, 18- and 34-button display and non-display phones.

Take a close look at the features available on PARTNER phones and decide which phones will help make your everyday business communications easy, cost-effective and productive.
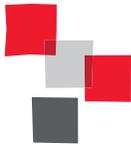
IP Telephony | **Contact Centers** | **Unified Communication** | **Services**

Powerful Phone Capabilities

PARTNER telephones bring you the features that you need for an efficient, easy to use communications system. All the basic features are there: Hold, Conference, Transfer, and much more.

Displays PARTNER telephones are built with displays that make it easy to do business. When you make a call, the number you are dialing is displayed. When you receive internal calls, the extension number is displayed along with the name of the person who is calling you. The displays can also be adjusted to the most comfortable viewing angle. And information can be displayed in English, French, or Spanish.

Feature Buttons All PARTNER telephones are equipped with feature buttons that can be preprogrammed for specific lines, extensions or features (e.g., do not disturb, voice mail). The number of buttons varies based on the size of the phone.

Speakerphone Anyone in your organization who relies on a speakerphone will welcome the sound quality of the PARTNER telephones. Enjoy the ease of hands-free communication.

Intercom (HFAI) Being able to answer a call without picking up the handset can be a welcome convenience. That's why every PARTNER phone includes a hands-free answer on intercom (HFAI) option for answering intercom or voice-announced calls.

Easy administration Any user can easily administer the system through simple commands on their PARTNER phone.

Headsets For heavy phone users, such as sales and service personnel, headsets are a way to enhance productivity and performance by increasing comfort and convenience. A wide range of headsets can be used with the PARTNER system. Avaya also offers wireless headsets for increased mobility around the office.

Message Waiting When you have a voice message, your PARTNER phone lets you know with the red Message Waiting Light (LED).

Desktop or wall-mount For situations where desktop or counter space is at a premium, PARTNER telephones are designed to be easily wall-mounted. No extra hardware is needed.

PARTNER 34D

With its display and large number of feature/line buttons, the 34D is an ideal choice as an executive phone and for attendants.

PARTNER 34D
Telephone w/Call Assistant

Expand the capacity of your PARTNER 34D phone with the Call Assistant.

Know your customer

Caller Identification*

When you know who's calling before you answer the phone, you have the ability to immediately personalize your response. PARTNER phones display caller information for incoming calls—the name and/or number of external callers as well as the extension/co-worker name for internal calls.

When you subscribe to Caller ID from your local carrier, you won't need any extra equipment because PARTNER ACS display telephones have built-in Caller ID capability. This saves money—you won't have to pay extra for it.

Call Handling Capabilities

- **Bridging** – Set up your system so that two PARTNER ACS telephone sets can share one line. This can be an ideal setup for an executive and an assistant. When a call comes in on that line, both telephones will ring.

- **Call waiting** – With the call waiting feature, you are alerted to the arrival of an incoming call on a line that is already in use.

- **Do not disturb/Send all calls** – Allows your phone to appear busy and not ring for incoming calls when you choose. Incoming calls will go right to coverage (i.e., messaging). Many people program a feature button to activate Do Not Disturb when they have meetings or conference calls.

- **Keypad lock/Station lock/Authorization codes** – You can program any PARTNER phone to prevent others from using it or to stop certain numbers (i.e., long distance calls) from being placed from a specific phone.

* Subscription to Incoming Caller ID service from a local telephone company is required.

PARTNER 18D

Comes with the 2-line by 24-character backlit display, 16-line/feature buttons, 2 intercom buttons and 4 other programmable feature buttons. (Available with or without display).

PARTNER 6–Button

A basic, cost-effective unit with 4 programmable line/feature and 2 intercom buttons. (Non-display only).

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a higher plane of communication

TransTalk®
Handset Phone

TransTalk delivers all the
functionality of a deskop phone.

PARTNER
Cord-free
Headset
Base Unit

PARTNER ACS supports a range
of headsets.

Wireless telephones

It's important for customers to be able to contact you, even when you're not at your desk. Avaya's TransTalk® Wireless system can provide the mobility to keep you in touch at remote locations like the factory floor, the storeroom, the warehouse or between locations. TransTalk is not just a cordless phone, it delivers all of the functionality of your desktop phone in a lightweight, hand-held phone that you can take anywhere.

The TransTalk 9000 Digital Wireless System provides full access to all lines, allows customers to put calls on hold, see incoming Caller ID information, set up conference calls and check messages. It has proven effective in places with notoriously poor reception and has the option of an additional antenna for improved coverage. Headsets can also be attached for hands-free mobility.

Expanding your PARTNER ACS system is easy

As your business grows it may become necessary to add more telephones. Additional PARTNER ACS telephones just plug right in. Also, when it comes time to move up to a whole new level of functionality, PARTNER ACS telephones are fully compatible with the Avaya MERLIN MAGIX™ Integrated system. So you won't have to buy new telephones—just any extra ones you need.

Need more information?

To learn more about PARTNER ACS telephones, talk to your authorized Avaya BusinessPartner. Or visit us at avaya.com

avaya.com