

# DA55

## USB-to-Headset Adapter



### Harnessing the Power of Digital Voice

Bring digitally enhanced audio quality and the comfort of Plantronics headsets to Voice over Internet Protocol (VoIP) softphones with the Plantronics DA55. The DA55 USB-to-headset adapter includes digital signal processing (DSP) for crisp, clear sound.

- **Digital Clarity, Plantronics Comfort**  
Plug the Plantronics DA55 directly into the computer's USB port and connect to your favorite Plantronics professional headset.
- **Enhanced VoIP Sound Quality**  
The DA55 combines echo suppression with Plantronics Call Clarity™ feature to deliver excellent audio quality for VoIP softphone applications.

### Key features and benefits

- Digitally enhanced USB-to-headset adapter.
- DSP technology delivers clear, crisp sound.
- Echo suppression improves VoIP quality.
- Call Clarity™ feature maintains comfortable incoming volume.
- Download firmware updates from Plantronics website.



The DA55 works with any Plantronics professional headset (not included).

USB plug and play



# DA55 to DA60 USB-to-Headset Adapter Upgrade Kit



## DA55 Upgrade to DA60 with PerSono Pro™ 2.0 Software

This kit has been developed for DA55 users who wish to upgrade to the DA60. The upgrade kit includes PerSono Pro™ 2.0 software and a replacement cable with inline control for volume and mute.

### PerSono Pro Supervisor-Agent Software

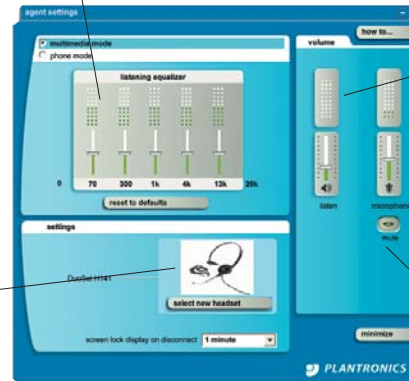
- Remote Supervisor Control for Consistent Quality**  
 The client-server architecture of PerSono Pro™ 2.0 lets supervisors enable or disable any of the features to ensure quality and consistency among agents.
- Clearer Conversations = Customer Satisfaction**  
 PerSono Pro™ 2.0 includes preset profiles that optimize speaking and listening audio quality for every Plantronics professional headset, ensuring the clearest conversations for agents and customers. This translates into shorter more cost-effective agent communications.
- Network-based architecture** for ease of installation, ongoing monitoring and upgrades.
- Increased Screen Security**—when agents disengage the Quick Disconnect™, PerSono Pro™ 2.0 can be set to activate agents screen saver/password.
- Agent settings reside on server** allowing agents to log in at any station, or multiple agents to share the same workstation.
- Continuous decibel (dB) monitoring** calculates time-weighted average to estimate agent exposure to accumulated loudness levels over time.
- Software updates** can be downloaded from Plantronics Web site.

### Replacement Cable with Inline Volume and Mute Control

- A replacement cable** is included in kit.



Adjustable equalizer settings



Select Plantronics headset

Audio meters provide visual confirmation of speaking and listening levels.

Adjust listening and speaking levels

Know which agents are connected



All agent settings enabled or disabled in supervisor mode

Reports available on agent exposure to accumulated loudness levels

### PerSono Pro 2.0 Agent/Supervisor Minimum Requirements:

Windows 2000/XP  
 Pentium II 300 MHz  
 20 MB free disk space  
 128 MB RAM (256 MB rec.)  
 USB port (agent only)

### PerSono Pro 2.0 Network Host Minimum Requirements:

Windows 2000/XP  
 Pentium III 1.0 GHz  
 10 MB free disk space for installation  
 2 GB maximum free disk space for database files  
 256 MB RAM (512 MB recommended)  
 CD ROM drive

For more information about the DA55, DA60 or other Plantronics products, please call or visit our website at:

[www.plantronics.com](http://www.plantronics.com)

Tel: 1-800-544-4660 (USA and Canada)  
 1-831-458-7700 (Outside USA)



Sold by:

