Samsung's iDCS 100

Welcome to the iDCS 100, an uniquely positioned part of Samsung's elite

family of Business Communications products. Its revolutionary features and

services gives the ability to free your company from the narrow confines

that other comparable sized systems would impose on your company and

gives your greater communications freedom and flexibility. As a forerunner

in convergence technology, the iDCS 100 brings together traditional voice

and data streams to create a fully integrated communications solution. The

iDCS 100 has earned its place in the forefront of the communications

revolution.

iDCS
100

Discover the Revolutionary iDCS 100

iDCS 100

INFORMATION GUIDE   SAMSUNG

PRI Allows Your Company to
Assign Direct Line Identities
to Each Extension on Your System

Big company features available
To smaller companies who need them

The iDCS 100:
Greater Than The
Sum Of Its Parts

Not only is the iDCS 100 the most advanced telephony system available - it's also the smartest choice for your company's bottom line. The iDCS 100 can also help preserve your company's investment, by allowing you to use your existing Samsung equipment and phones from previous systems.

The iDCS 100 is as easy to use as it is efficient. Our single cabinet is configured as a basic KSU, and you can add either one of two expansion cabinets as your needs dictate. The use of cards from other systems allows greater flexibility when configuring a system.

Personalize Your Calls

With the iDCS 100's PRI (Primary Rate Interface) capabilities, you can assign a distinct number to each station, allowing every employee to have their own external calling number. This way, if an employee calls a client, that person's unique number will appear on the client's Caller ID screen - letting them know that when they're with your company, they'll always have a real person to turn to.

Ease Their Minds While You Lighten the Workload

By utilizing the iDCS 100's PRI capabilities in conjunction with other useful features such as Caller ID, you can ease the burden on your receptionist while saving time and money for you and your clients. The iDCS 100 even provides E911 services, all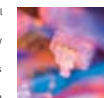owing emergency personnel to pinpoint the exact location of the origin of an emergency call - a feature required by many campuses, hotels and government offices, and one that is sure to put your mind at ease.

W E   S T A R T E D   T H E   R E V O L U T I O N

The iDCS 100 Gives You The Customizing Capabilities To Fit Your Company Like a Glove.

VoIP Technology –
Advanced Communication which
Harnesses the Power of the Internet

A Whole New Way of Communicating

Internet telephony represents a radical advance in communication technology - by bundling traditional voice communications into data packets, a user can carry on a conversation over the Intranet. A dream of a distant future? Not with Samsung - the iDCS 100 brings the power of this revolutionary technology to your company, today. Best of all, you can take advantage of VoIP without having to give up the comfort & reliability of traditional voice technology.

Efficient Inter-Office Communications

With the iDCS 100's Internet Telephony Module (ITMC) Voice over Internet Protocol gateway, you can make voice calls accross your company's existing Intranet - maximizing the facilities you currently have in place while efficiently reducing your overall costs. Combine this with other ground-breaking technologies such as Computer Telephony Integration - which allows your employees' computers to automatically access records pertaining to the customer they are talking to. See how the iDCS 100 is making the promise of digital convergence a reality today.

Centralize Communications
iDCS 100 Meets Your Growing Needs

ACD Software Gives Your Total Control

Samsung's SmartCentre™ and Smart Operator™: intelligent, centralized call center software that is specifically designed to keep your telephone staff operating at maximum efficiency. When teamed up with the iDCS 100, SmartCentre™ and Smart Operator™ provide you with simple, intuitive, and powerful management of your call traffic routing. There is simply no better solution to keep your customers satisfied, and your company running smoothly.

A System Configured to Meet Your Needs

The iDCS 100 gives you unparalleled centralized control of your telephone system. For example, by networking iDCS systems in multiple locations, you can connect them to work as an integrated system with an uniform dialing plan. In addition, Samsung's powerful voicemail solutions, which are seamlessly integrated on a single card, allow you to remain in control of your calls even when you're not in the office.

W H E R E   W I L L   Y O U   T A K E   I T ?

SAMSUNG